Dear Families of the Keller Road Community,

On the 2nd April 2020, the Australian Government suddenly announced the new Early Childhood Education and Care Relief Package; waiving the out of pocket fees for parents, meaning families will not be directly charged for childcare up until the 28th June 2020. This Government package has been implemented to encourage parents not to withdraw from childcare and maintain enrolments and support services through COVID-19.

Therefore, effective from the 6th April 2020 no fees will be charged to all families due to the impact of COVID-19.

Attendance information will still be collected each day, and families will continue to be provided with statements of these records through Fully Booked (our Child Care Management Software).

All families are encouraged to enrol with us by following the links on our home page at [www.happyhaven.sa.edu.au](http://www.happyhaven.sa.edu.au). Families who enrol with us prior to the commencement of TERM 3 will avoid being charged our enrolment fee (even if you do not make bookings between now and Term 3).

Placement will be prioritised to provide care of essential workers, vulnerable and disadvantaged children.

Whether a child is ill or not and does not attend care as part of the family’s own precautionary measure against potential contact with COVID-19.

Absences will not be counted during the Early Childhood Education and Care Relief Package period. (Commencing 6 April 2020).

Our Service will adhere to National Regulation requirements and Government guidelines by implementing best practice to hygienically cleaning our services and ensure the risk of contamination are removed for children, families, and educators.

Whilst this is a very challenging time for everyone, please know that we are going to provide a high-quality care experience for your child, engaging in play and enjoying each and every day.

We thank you for your support and commitment throughout these unprecedented times.

Please contact us with any questions or concerns you may have.

Stay strong and keep smiling!

Kind Regards,

**Nicholas Smith**

**Company Director**

**Happy Haven OSHC**

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Happy Haven OSHC Pty Ltd Acknowledges the Aboriginal and Torres

Strait Islander Australians as the first nations people and custodians

of the land on which we live, work, learn and play.

Happy Haven OSHC Pty Ltd would like to pay their respects to Elders

past, present, future and emerging.